# **Seneca County Job & Family Services Position Description**

An Equal Opportunity Employer

Employee Name: Vacant Position Title: Social Services Caseworker

PCN: 30064.0

Class Title: Social Services Caseworker

PCN: 30064.0 Class Title: Social Services Caseworker Unit: Social Services Employment Status: Full-time

Report to: Social Services Supervisor 1

Normal Hours: Flexible

FEO Status: Tall time

FLSA Status Pay: Non-exempt

Civil Service Status: Classified

DOT: 105 107 014

**EEO Status: DOT:** 195.107-014

## **General Description**

Investigates claims of abuse and neglect of children and older adults. Manages case load of foster care and/or adoption assessments and placements. Testifies in court and serves as on-call worker after hours, as assigned.

#### **Education**

Degree in Social Work or other social service related study.

# **Experience**

- Bachelor's degree or
- Associates degree and 2 years in human services occupation or
- Employed at least 5 years in a human service occupation
- For employment to continue a person must obtain a job related bachelors degree no later than 5 years after the date of employment

### **Equipment Operated**

- Computer
- Scanner

- Fax
- Telephone

- Copier
- Surface Pro
- Vehicles (must have valid Ohio driver's license)

#### **Inherently Hazardous or Physically Demanding Working Conditions**

None

#### **Essential Functions**

- Screens child abuse and/or adult protective referrals to ensure compliance with local, state, federal rules/laws
- Maintains caseload within mandated guidelines including child and adult protective services, adoptions, foster care placement, home certification
- Handles emergency cases
- Performs crisis intervention
- Provides referrals to individuals and families
- Assesses risk using OAC mandated tools
- Implements case and treatment plans
- Maintains necessary case records

- Remains on call for child abuse and neglect emergencies
- Provides or arranges for transportation
- Appears in court
- Maintains a working relationship with community providers
- Maintain contact with court personnel
- Appears in court as necessary
- Represents the agency at meetings
- Attends conferences workshops and trainings to obtain or maintain knowledge of current regulations
- Regular and predictable attendance

• Provide in home and out of home services to individuals and families

# Other Duties and Responsibilities

Performs other related duties as assigned.

#### Characteristics

#### **Knowledge of:**

- Agency policies and procedures
- Available community resources
- Safety practices
- Counseling
- Case management
- Interviewing techniques
- Court practices and protocol

#### Skills in:

- Organization
- Communication
- Public speaking
- Writing
- Typing/word processing
- Interviewing

#### **Ability to:**

- Define problems
- Establish facts
- Handle sensitive inquiries
- Establish good rapport with clients and their families
- Work independently
- Recognize and react appropriately to unusual or threatening conditions
- Present a positive image to the public
- Assist children in getting into car seats and strapping them in properly
- Maintain confidentiality
- Maintain accurate records
- Maintain effective working relationship with supervisor and co-workers

This position description is no manner states or implies that these are the only duties and responsibilities to be performed by the position incumbent. My (employee) signature below signifies that I have reviewed and understand the contents of the position description.

Signature of Appointing Authority	Date	
Signature of Employee	Date	