

High Fidelity Wraparound Coordinator

Description: CABH COE High Fidelity Wraparound Coordinator

Date: July 19, 2021

Title: Research Associate: High Fidelity Wraparound Coordinator

Department: Center of Innovative Practices at the Begun Center for Violence Prevention Research & Education

School: Jack, Joseph and Morton Mandel School of Applied Social Sciences

Location: Mandel School of Applied Social Sciences

Supervisor Name and Title: Richard Shepler, Sr. Research Associate, Director, Center of Innovative Practices

POSITION OBJECTIVE

CIP is home to a multi-disciplinary team of behavioral healthcare professionals in the areas of systems of care, child, youth and family mental health, substance abuse, trauma, and resilience, providing consultation and technical assistance at the local and state levels on evidence-based practices, program implementation, fidelity evaluation, and system of care policies and practices. The HFWA Coordinator is responsible for the quality oversight and management of the CABH COE's High Fidelity Wraparound statewide training process for behavioral health providers in the State. The HFWA Coordinator works collaboratively to support the State's efforts to achieve a sustainable system of care across Ohio, through provider development, capacity building, and quality management of evidence-based and evidence-supported practices.

Essential Functions:

1. **Design, plan and provide High Fidelity Wraparound training** to statewide partners and behavioral health professionals to develop workforce skills and promote adherence to the High Fidelity Wraparound model.
2. **Provide HFWA coaching and technical assistance** to providers and professionals who are certified and/or seeking certification to enhance the quality of HFWA services provided across the state.
3. **Interface with the COE HFWA vendors, sub-awardees and independent contractors** to organize and coordinate the state-wide training, certification and fidelity monitoring HFWA activities, in alignment with the COE's HFWA strategic goals.
4. **Assist in the development of the Ohio HFWA best practice standards and quality assurance mechanism**, including but not limited to informing the curriculum and certification development process, informing the finalization of the Ohio HFWA quality monitoring processes and integrating National Wraparound Initiative principles into the work.
5. **Implement and monitor statewide quality assurance processes** related to the Ohio HFWA training, certification and quality monitoring program including but not limited to:
 - o Develop and promote an annual HFWA certification training plan

- Develop and promote an annual HFWA recertification/booster training plan
 - Develop and implement a mechanism for state-wide certification tracking
 - Conduct HFWA fidelity reviews and generate recommendations for sustaining achievements and/or performance improvements
 - Support and organize all HFWA CEU related activities
 - Provide time-based stakeholder HFWA training, certification and quality reports
6. **Oversight and management of HFWA Learning Communities and interdisciplinary consultation groups**, including but not limited to facilitation of learning communities and interdisciplinary consults, quality monitoring and tracking activities.
 7. **Identify and track HFWA related quality and implementation trends**; collaborate and inform stakeholders; participate in the development of state-wide improvement plans.
 8. **Liaison to Care Management Entities (CMEs)** through OhioRise as it relates to HFWA training, implementation and best practice standards.
 9. **Meet all assigned project deliverables related to HFWA** in a timely and professional manner, including any required project reports to partners or funders (5%)

REQUIREMENTS

Experience:

- Comprehensive understanding of High Fidelity Wraparound, comprehensive understanding of the principles of the National Wraparound Initiative,
- Understanding and familiarity with core COE grant services including but not limited to: MRSS, IHBT, MST, FFT, CANS assessment
- Strong clinical skill set
- High Fidelity Wraparound experience, minimum 5 years
- Providing direct training and train the trainer events
- Understanding of children's system of care
- Clinical and operational management of EBPs and best practices for children
- Quality improvement/Quality assurance skills

REQUIRED SKILLS

1. Functional knowledge of state and federal regulatory and quality improvement policies and practices.
2. Must be highly skilled in training, consultation and organizational abilities with demonstrated skills in CABH COE/CIP practice models.
3. Strong written and verbal communications skills, ability to work independently, ability to carry out multiple tasks, ability to form strong partnership relationships with customers and stakeholders, and ability to work effectively on a team.

QUALIFICATIONS

Experience: Minimum of a Master's Degree and Independent licensure with supervisory credentials in one of the following disciplines: Counselor, Social Worker, Marriage and Family Therapist, or Psychologist. A minimum of 3-5 years of experience in training, management, and program

implementation within the mental health and substance abuse system. 5 years' experience with the High Fidelity Wraparound model. Experience in implementing evidence-based and best practices.

ESSENTIAL SKILLS

- Highly organized with strong management skills
- Maintain confidentiality in all interactions
- Timely application for CEU's, and turning in of sign in sheets, and training evaluations
- Ability to work collaboratively in a small team environment
- Ability to work collaboratively and facilitate diverse audience presentations and activities
- Ability to work with limited supervision while being highly self-motivated and self-directed
- Maintain positive collaborative relationships with agency, county, state, and national partners
- Excellent interpersonal and written communication skills

WORKING CONDITIONS

General working conditions. In-state travel is required. Non-traditional and flexible work schedule and location.

DIVERSITY STATEMENT

In employment, as in education, Case Western Reserve University is committed to Equal Opportunity and Diversity. Women, veterans, members of underrepresented minority groups, and individuals with disabilities are encouraged to apply.

NONESSENTIAL FUNCTIONS

Perform other duties as assigned

MANAGEMENT RESPONSIBILITY

None required