

SERVICE DESK SUPERVISOR

Franklin County Children Services is seeking to fill a Service Desk Supervisor position in the Information Services Department. Candidate will be responsible for providing leadership and functioning as a team lead for the day-to-day operation and support for all agency computers and software applications including equipment installation and user system maintenance. Directly supervises a team of four Help Desk Technicians. Requirements is a BS in Computer Science plus 3 years experience managing IT help desk support; knowledge of Windows Server Environment; MS Office Suite/Active Directory/Exchange Server/SharePoint and VOIP (MAC) user support. Must possess good communication skills and be detailed oriented. Successful candidate must demonstrate cultural competency and the ability to work respectfully with people from diverse backgrounds. Competitive salary and excellent fringe benefits. Please send resume and salary requirements to fccshr@fcs.co.franklin.oh.us or mail to Franklin County Children Services, Attn: Human Resources, 855 W. Mound Street, Columbus, OH 43223 by Monday, February 6, 2012. AA/EEO.