



Understanding and Meeting the Social Service Needs of Trafficking Victims

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Central Ohio Rescue and Restore Coalition



The Salvation Army's Anti-Human Trafficking Services

- ∞ Operation of Central Ohio's 24/7 anti-trafficking hotline, 614-285-4357
- ∞ In person 24/7 response to hotline calls
- ∞ Comprehensive case management for adult victims and foreign national youth victims
- ∞ Weekly Street Outreach to victims of sex trafficking and sexual exploitation
- ∞ Drop in Center for sexually trafficked and exploited women
- ∞ Coordination of Central Ohio Rescue and Restore

Cases Served by The Salvation Army in Central Ohio since July 2008

161 total cases

- 14% labor trafficking
- 83% sex trafficking
- 3% both labor and sex
- 9% male
- 91% female
- 23% foreign national
- 77% American born

Country of Origin for Foreign Born Victims

- Philippines
- Thailand
- Kenya
- Italy
- Bolivia
- Chile
- Guatemala
- Honduras
- Mexico
- India
- Germany

Referral Sources

- ∞ Just under 25% of referrals came from law enforcement.
- ∞ Remainder from CORRC local hotline, national hotline, self referrals, referral by other agencies.

What does this mean for victims of trafficking?

Many cases will not originate with law enforcement, where they would benefit from the expertise of LE Victim Advocates

Community social services networks need to be organized and prepared to meet the complex needs of trafficked persons.

**WHAT ARE THE NEEDS OF
TRAFFICKED PERSONS?**

Recommendations for Increasing Ohio's Capacity to Serve Victims of Human Trafficking

- ∞ 2010 OAG TIP Study Commission Victim Services Committee report
- ∞ Through extensive literature review and original survey research, identified services needed by victims of trafficking in any community

Hannan, M. et al. (June 2010). Recommendations for Increasing Ohio's Capacity to Serve Victims of Human Trafficking. Report presented to the Attorney General by the TIPS Commission Victim Services Committee.

Needs of Trafficked Persons

Immediate	Longer Term
<ul style="list-style-type: none">• Safety• Basic needs (food, clothing, etc.)• Safe, temporary housing• Medical care• Legal• Interpretation/translation	<ul style="list-style-type: none">• Comprehensive case management• Workforce development training• Education• Life Skills• Alcohol/Drug Treatment• Trauma-specific counseling and treatment• Residential trauma treatment• Social Support

Challenges to Service Delivery

- ∞ **Not enough services to meet demand**
 - ∞ Especially mental health and substance abuse
- ∞ **Not all existing services are gender and culture appropriate**
 - ∞ Importance of Trauma-informed and Trauma-specific services
- ∞ **Lack of coordination**
 - ∞ Needing single point of contact/primary case manager to work effectively with victims

Clawson, H.J., Dutch, N.M., Salomon, A. & Goldblatt-Grace, L. (2009). Study of HHS Programs Serving Human Trafficking Victims, Final Report.

HHS Study Recommendations: Promising Approaches

- ∞ **Single point of contact for victim services**
 - ∞ Ensures ongoing, consistent case management for survivor
- ∞ **Mobile Services**
- ∞ **Trauma-informed and trauma-specific services**
- ∞ **Formation of local coalitions to coordinate service delivery and protocols**

Clawson, H.J., Dutch, N.M., Salomon, A. & Goldblatt-Grace, L. (2009). Study of HHS Programs Serving Human Trafficking Victims, Final Report.

Ohio Human Trafficking Study Commission Recommendations for Ohio

1. Build local anti-trafficking coalitions around Ohio
2. Train major social services systems and networks in Ohio
3. Build capacity for emergency response and comprehensive case management in Ohio

Hannan, M., Smouse, T. et al. (June 2010). Recommendations for Increasing Ohio's Capacity to Serve Victims of Human Trafficking. Report presented to the Attorney General by the TIPS Commission Victim Services Committee.

Ohio Human Trafficking Study Commission Recommendations for Ohio

4. Develop trafficking-specific, trauma-sensitive residential programs throughout Ohio.
5. Increase the number of trafficking and trauma-trained therapists available to treat victims of trafficking.
6. Increase the number of human trafficking trained attorneys in Ohio available to represent victims of trafficking.

Hannan, M., Smouse, T. et al. (June 2010). Recommendations for Increasing Ohio's Capacity to Serve Victims of Human Trafficking. Report presented to the Attorney General by the TIPS Commission Victim Services Committee.

SAMPLE PROTOCOLS FOR MEETING THE NEEDS OF TRAFFICKED PERSONS

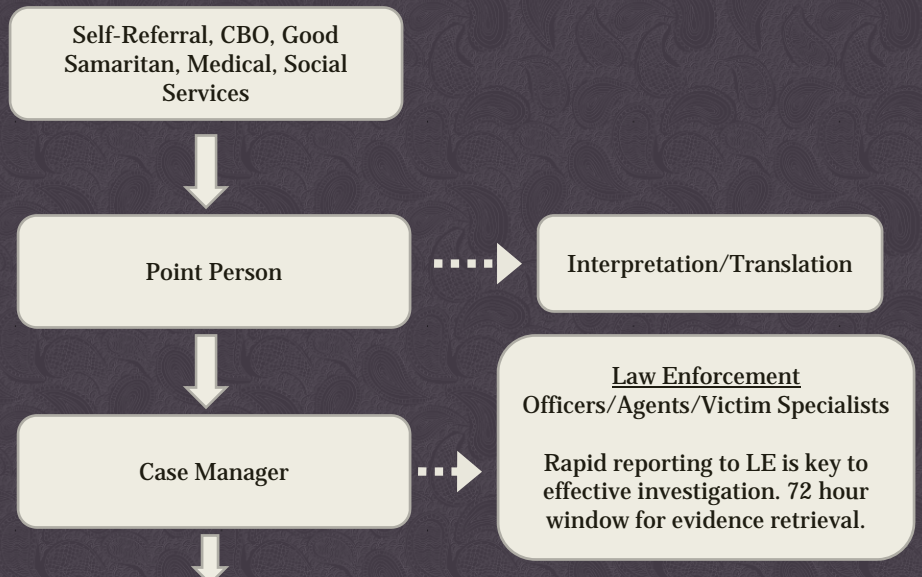
Trafficked Persons: Discovery Methods

- ∞ Trafficking survivor contacts coalition.
- ∞ Community based organizations/Good Samaritans/medical providers/Court systems contact the coalition about a survivor needing services.
- ∞ Law enforcement identifies a trafficking situation and contacts the coalition about providing services for a survivor.

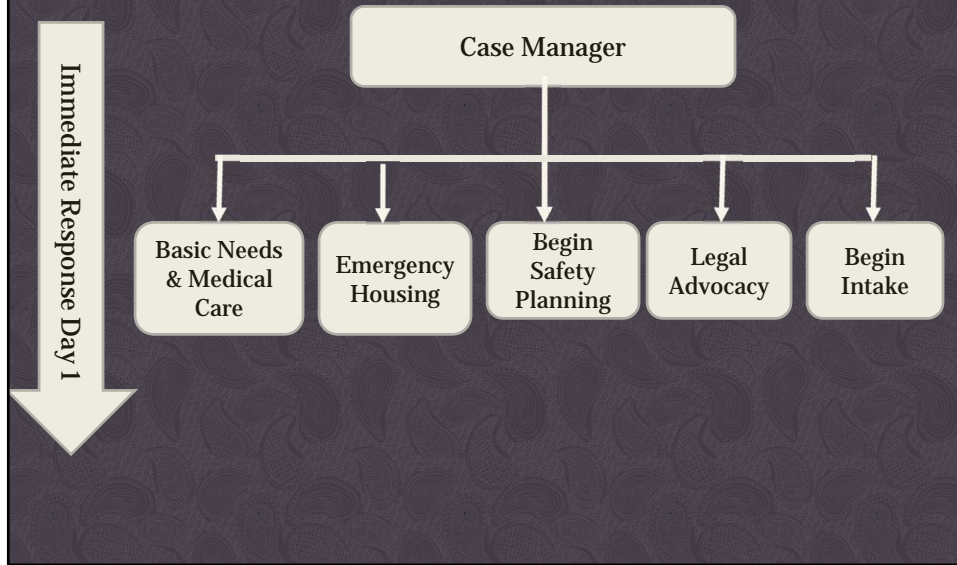
Response Protocol

- ∞ Will differ slightly depending on the survivor characteristics:
 - ∞ Adult Citizen
 - ∞ Adult Foreign National
 - ∞ Minor Citizen
 - ∞ Minor Foreign National

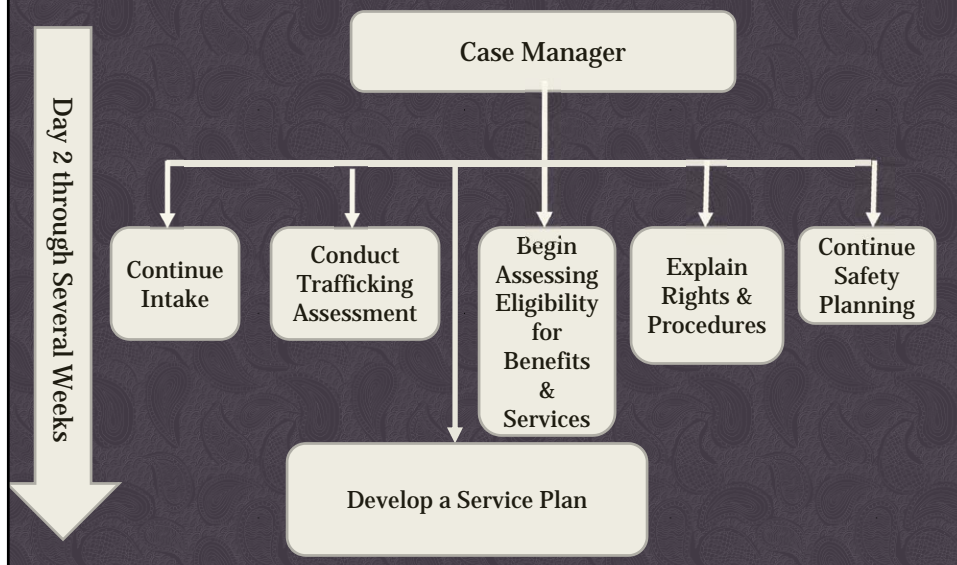
Adult Citizen Trafficking Survivors



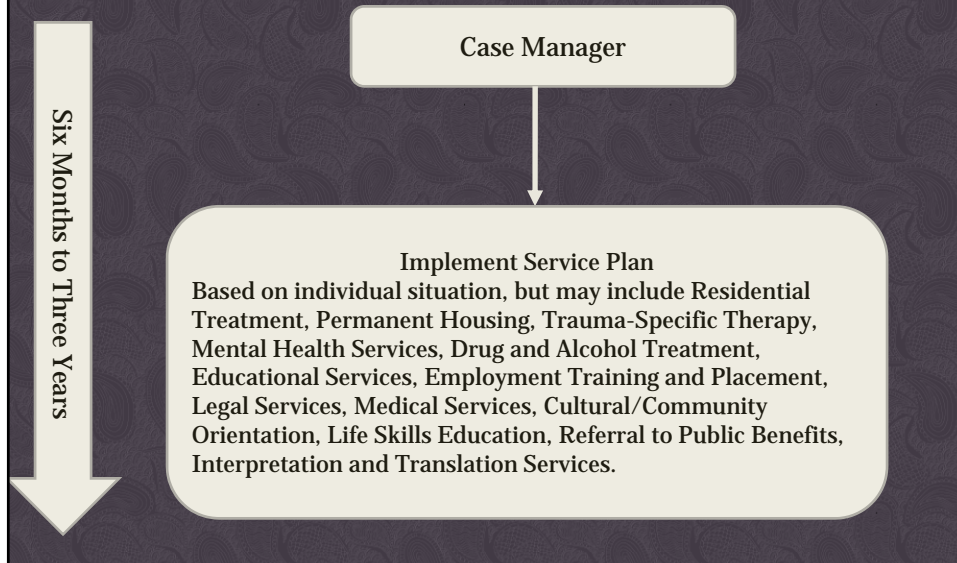
Adult Citizen Trafficking Survivors



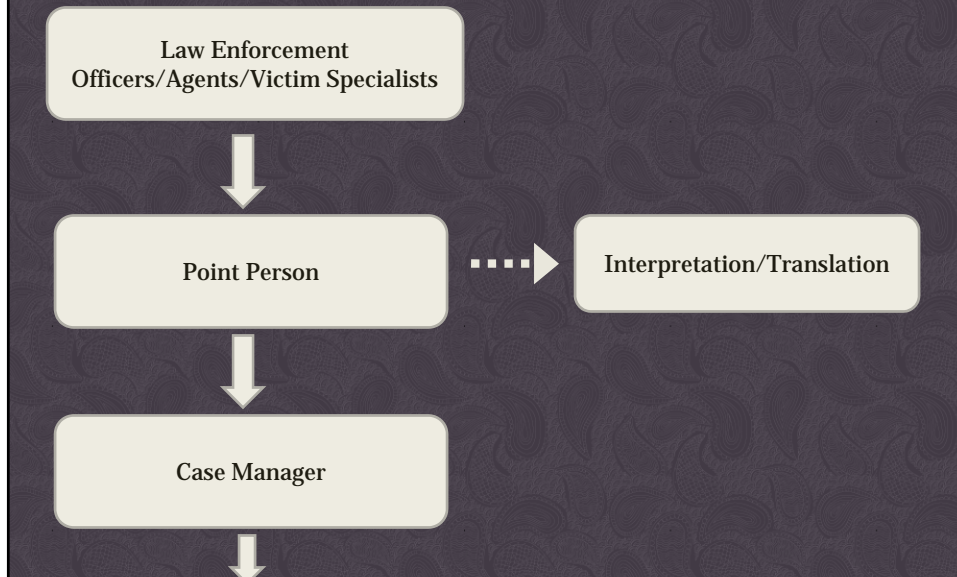
Adult Citizen Trafficking Survivors



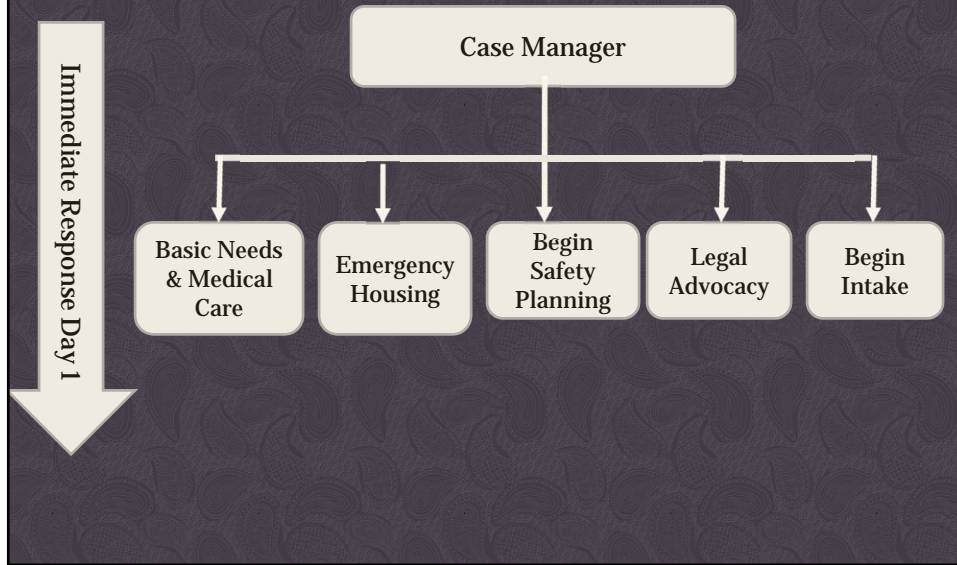
Adult Citizen Trafficking Survivors:



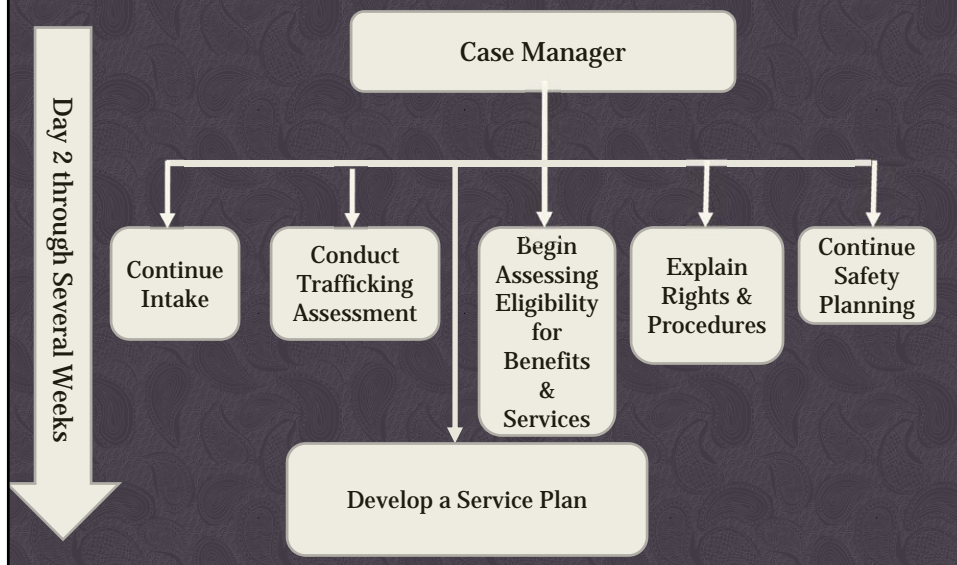
Adult Citizen Trafficking Survivors: LE Discovery



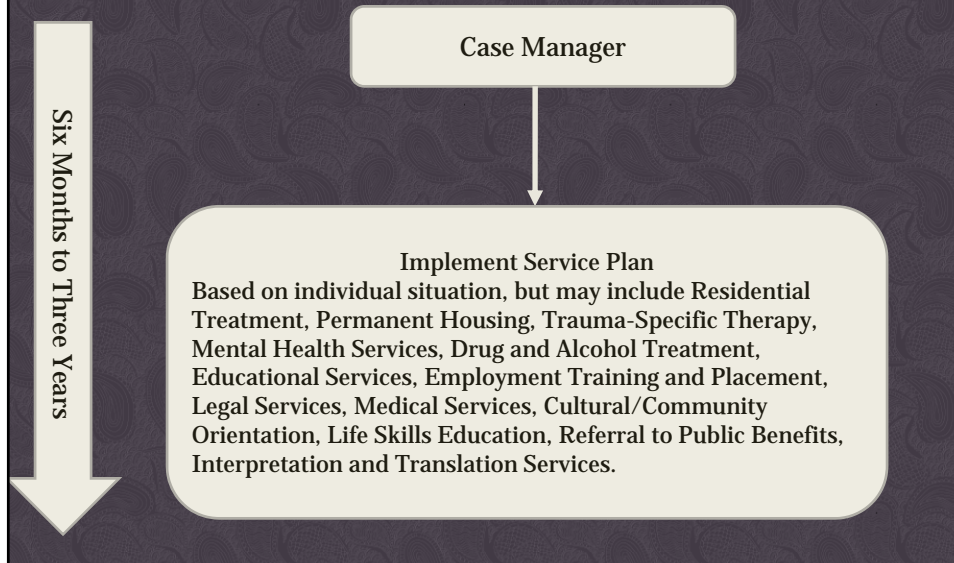
Adult Citizen Trafficking Survivors: LE Discovery



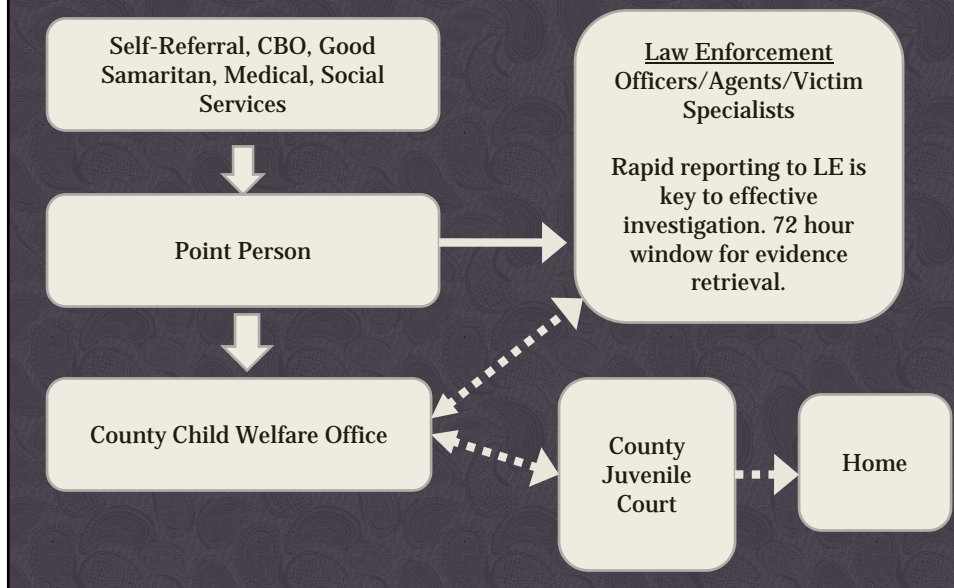
Adult Citizen Trafficking Survivors: LE Discovery



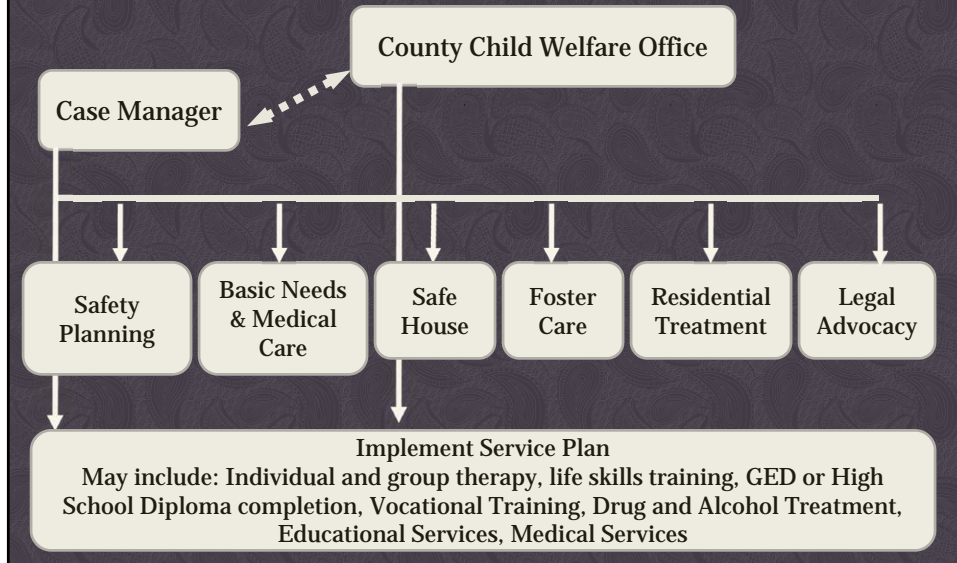
Adult Citizen Trafficking Survivors: LE Discovery



Domestic Minor Survivors



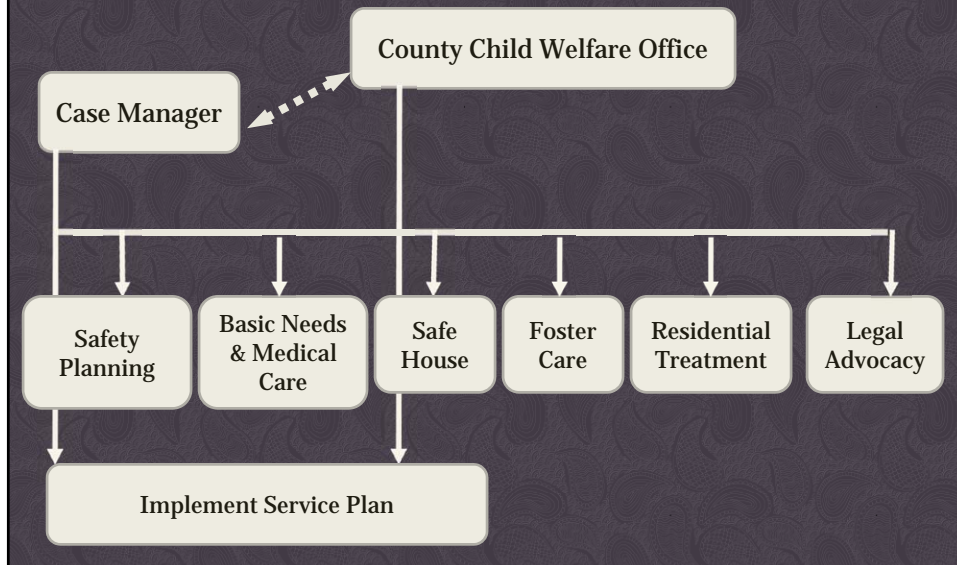
Domestic Minor Survivors



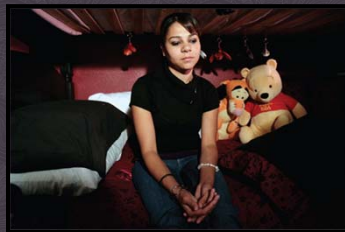
Domestic Minor Survivors: Discovery by LE



Domestic Minor Survivors: Discovery by LE



Finding Help for Victims in Ohio



“The function of freedom is to free someone else.”
Toni Morrison

What should I do if I think
someone is being trafficked
or is at risk of being
trafficked?

Considerations with Potential
Victims

World Health Organization: Ethical and Safety
Guide for Interviewing Trafficked Women

1. **Do No Harm**
2. **Know your subject and assess the risks**
3. **Prepare referral information: Don't offer advice or make promises that you cannot fulfill**
4. **Adequately select and prepare interpreters and co-workers**
5. **Ensure anonymity and confidentiality**
6. **Get informed consent**
7. **Listen to and respect each woman's assessment of her situation and risks to her safety**
8. **Do not re-traumatize**
9. **Be prepared for emergency intervention**
10. **Put information collected to good use**

Locate a Human Trafficking
Victim Services Provider
Near You

If you are unaware of any providers in
your area...

- ∞ National Human Trafficking Resource Center
 - ∞ Operated by the Polaris Project, Washington, DC
 - ∞ 24/7 human trafficking hotline 888-3737-888
 - ∞ Can connect you with a service provider in your area

Ohio Network of Anti- Trafficking Coalitions



- Northwest Ohio Human Trafficking Coalition
- Lucas County Human Trafficking Coalition
- Northeast Ohio Human Trafficking Coalition
- Central Ohio Rescue and Restore Coalition
- Miami Valley Rescue and Restore Coalition
- End Slavery Cincinnati
- LorainCounty HT Coalition
- Mahoning Valley Organizing Collaborative

Ohio Coalitions

- ∞ Central Ohio Rescue and Restore Coalition
 - ∞ Trisha Smouse, 614-358-2614
 - ∞ Trisha.smouse@use.salvationarmy.org

- ∞ End Slavery Cincinnati
 - ∞ Erin Meyer
 - ∞ escoordinator@ywcacin.org

- ∞ Lucas County Human Trafficking Coalition, Toledo, Ohio
 - ∞ Celia Williamson, PhD, 419-530-4084
 - ∞ Cwillia4@UTNet.UToledo.edu

Ohio Coalitions

- ∞ The Northeast Ohio Coalition Against Human Trafficking
 - ∞ Karen Walsh , 440-356-2254
 - ∞ kwalsh@hmministry.org

- ∞ Abolition Ohio: The Rescue and Restore Coalition in the Miami Valley
 - ∞ Mark Ensalaco, PhD, 937-229-2750
 - ∞ Mark.ensalaco@notes.udayton.edu

- ∞ Human Trafficking Collaborative of Lorain County
 - ∞ Mindi Kuebler RN,BSN,SANE-A, 440-204-9122,
 - ∞ mkuebler@nordcenter.org

Ohio Coalitions

- ∞ The Northwest Ohio Coalition Against Human Trafficking
 - ∞ David Voth, 419-222-8666
 - ∞ vothdavid@aol.com

- ∞ Mahoning Valley Organizing Collaborative
 - ∞ Nate Brown, (330) 743-1196
 - ∞ nate@mvorganizing.org



**What will
happen when
you call
CORRC's
Human
Trafficking
Hotline**

614-285-4357



How the Hotline Operates

∞ The Hotline is available for:

- ∞ Trafficking Victims
- ∞ Women in crisis
- ∞ Interested Volunteers
- ∞ Law enforcement
- ∞ Tip line for those witnessing trafficking

∞ Google Voice

- ∞ The Emergency Cell Phone number is: 614-285-4357 (HELP)
- ∞ This callers dial this number which is transferred to the volunteers personal cell phone
- ∞ The volunteers number is untraceable by the caller. If volunteers need to call a caller back on their personal phone they must keep their phone confidential by dialing *67 before punching the digits

Hotline Protocol

- ∞ Coalition Volunteers are trained to answer questions about:
 - ∞ The definition and scope of human trafficking
 - ∞ Community and national efforts to combat trafficking
 - ∞ How to get involved with the coalition

- ∞ Volunteers will assess victim/survivors needs and assure them that there is hope for a solution to be found:
 - ∞ Assuring the caller there are opportunities for them
 - ∞ Connect the caller to social workers and social services
 - ∞ Follow-up if necessary

- ∞ Volunteers will refer all calls to the Coalition Managers:
 - ∞ Immediately following a hotline call contact your assigned Anti-Human Trafficking Service Team member
 - ∞ Fax, email, snail mail the call summary form to Trisha within 24 hours of receiving the call.

Response Protocol

- ∞ **The Coalition Manager and the Case Management provider(s) will follow-up with any trafficking survivors/victims or any tips about survivors/victims**

- ∞ **Law Enforcement follow-up**
 - ∞ **Coordinated through one point person at Police Department, to avoid interfering with ongoing investigations.**

Response Protocol

∞ If this is a trafficking survivor/victim calling or someone calling about a survivor/victim, call the following service providers:

∞ **THE SALVATION ARMY**

∞ *Able to serve both domestic and international trafficked ADULTS and foreign minors. Will arrange interpretation for all other languages.*

∞ **GRACEHAVEN HOUSE**

∞ *Able to serve both domestic and international trafficked MINORS. Spanish speaking workers on staff. Will arrange interpretation for all other languages.*

What Happens Next? Case Management Services

Preparation

- ∞ Step 1: Appoint the case manager
- ∞ Step 2: Start case file
- ∞ Step 3: Arrange for interpretation/translation (if necessary)
- ∞ Step 4: Arrange potential shelter options
- ∞ Step 5: Locate potential legal advocate

Initial Meetings with Trafficked Person

∞ Step 6: Conduct Intake:

- ∞ May take place over several sessions.
- ∞ Gather information about:
 - ∞ Safety
 - ∞ Mental health
 - ∞ Physical health
 - ∞ Flight risk
 - ∞ Legal status

Next Steps

∞ Step 7: Intake follow-up

- ∞ Explanation of rights
- ∞ Explanation of eligibility for social services and other benefits
- ∞ Determination of victim's willingness to cooperate with investigation and prosecution
- ∞ Explanation of procedures (investigatory and service delivery)
- ∞ Explanation of any rules the victim will need to follow (esp. shelter rules)
- ∞ Development of a Safety Plan with the victim

Ongoing Support

∞ Step 8: Develop Service Plan

- ∞ Housing
- ∞ Mental Health
- ∞ Employment
- ∞ Legal Services
- ∞ Medical Services
- ∞ Cultural/Community Orientation
- ∞ Life Skills Education
- ∞ Referral to Public Benefits
- ∞ Interpretation and Translation Services



Contact Information

24/7 Hotline 614-285-4357

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The Salvation Army Central Ohio
614-437-2149, mhannan@use.salvationarmy.org

Trisha Smouse

Anti-Human Trafficking Program Manager
614-358-2614, trisha.smouse@use.salvationarmy.org