

CHILD PROTECTION SERVICES
STANDARDS FOR EFFECTIVE PRACTICE

STANDARDS FOR INTAKE / ASSESSMENT / INVESTIGATION

2.1 TWENTY-FOUR HOUR AVAILABILITY

Council on Accreditation Standard

The Council on Accreditation Standard G8.1 (Screening and Intake) links to and supports Standard 2.1 *Twenty-Four Hour Availability*.

Administrative Code

The Ohio Administrative Code Rule 5101:2-34-32 (PCSA Requirements for Assessments and Investigations) addresses Standard 2.1 *Twenty-Four Hour Availability*.

I. Philosophy

Public CFSA's are responsible for receiving and responding to referrals from the community. Public CFSA's must be available to respond to all incoming reports on alleged child abuse and neglect.

II. Outcome

The public CFSA has a system in place to assess children at risk of abuse and neglect twenty-four hours per day, seven days per week.

III. Evaluation

FACSIS events, CPOE and the Federal Health and Human Services outcomes may be considered when evaluating this standard. In addition, the public CFSA may consider the following:

- data on incidents reported and assessments initiated;
- agency records on referrals and reports;
- information gathered from any other entities that are involved in the process (i.e., Sheriff's office).

IV. Standards for Implementation

The public CFSA shall have a method which insures that all incoming referrals of abuse and neglect are received, and responded to, by a trained professional with access to supervision twenty-four hours per day, three-hundred, sixty-five days per year.

V. Financial Implications

The assumptions for the cost estimates associated with Standard 2.1, *Twenty- Four Hour Availability* are based on the notion that at least one individual per county is available 24 hours per day, 365 days per year to address referrals of child abuse and neglect. Further assumptions have been made that this individual receives \$264.50 for that week (\$230 wage and \$34.50 PERS) over and above the regular salary.

\$264.50/worker per week x 52 weeks per year = \$13,754 annual cost/worker utilized

NOTE: This estimate does not include access to supervision for which there may be a financial impact.