

# PHONE CONTACT

## CONTINUUM OF CONTACT

<u>Level A</u>	<u>Level B</u>	<u>Level C</u>	<u>Level D</u>	<u>Level E</u>	<u>Level F</u>	<u>Level G</u>	<u>Level H</u>	<u>Level I</u>
Child makes call to BP 1-7 times per week for a limit of five minutes. The FP is in the same room to monitor child's reactions. Calls can be to extended family members, support person or to BP.	Same as A.	Child makes call to BP 1-7 times per week for five to fifteen minutes. The FP is in the same room to monitor child's reactions. Calls can be to extended family members, support person or to BP.	Same as C.	Child makes call to BP 1-7 times per week for five to fifteen minutes. The FP does not have to be in the same room as the child. Calls can be to extended family members, support person or to BP. BP can call the child 1-3 times per week for 10-15 minutes.	Same as E.	Same as E.	Child with FP and BP set Ground Rules for calling out and receiving calls from BP and other stakeholders in the child's life.	Same as G.

### Roles and Responsibilities of FOSTER PARENTS

To assist the child in preparing for and debriefing after each call with the BP. To assist the BP in identifying things to talk about with the child (school, friends, books, activities, etc.). To approach BP with respect. Polite greeting, small talk about how the child is doing. To put the BP at ease, reduce defensiveness by FP's demeanor. To act in ways that speak to a helping relationship.

### Skills Needed of FOSTER PARENTS

Able to help child verbalize feelings; interact with BP in a constructive manner. Able to support the BP when preparing for, and debriefing the child with each call.

### CCBIT Competencies for FP

All competencies as listed under the following are related to Phone Contact: Pre-Service: CORE 901, 902, 903, 910, 912, 913, 914, 915, 921, 535-4, 535-5.

### Roles and Responsibilities of SOCIAL WORKER

To be supportive to FP and BP. To establish Ground Rules of conduct for BP. To follow-up with FP after first few initial calls to assure things went well and strategize if things did not go smoothly.

### Roles and Responsibilities of BIRTH PARENTS

To be respectful of Ground Rules for phone contact, to discuss things appropriate to the child's developmental level.